

Possible Faults and remedies

Drives not working

Possible cause	Remedy
Power cord is not connected	Plug the power cord into the control unit
Drives are not connected	Plug the motor cables into the control unit
Poor plug contact	Plug the motor cables, power cord and handswitch in properly
Control unit is defective	Contact customer service
Handswitch is defective	Replace the handswitch

Drives only operating in one direction

Possible cause	Remedy
Mains power breakdown or mains power is plugged off during movement	Manual Reset *)
Control unit is defective	Contact customer service
Handswitch is defective	Replace the handswitch
Drive is defective	Contact customer service

*) if movement is only possible downwards

Control unit or handswitch is not working

Possible cause	Remedy
Power cord is not connected	Plug the power cord into the control unit
Handswitch is not connected	Plug in the handswitch
Control unit is defective	Contact customer service
Power cord is defective	Contact customer service
Handswitch is defective	Replace the handswitch
Poor plug contact	Plug the motor cables, power cord and handswitch in properly
Exposed to liquids	Replace the handswitch